



## Social Bond Report 2024

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## 1. Key Facts

### auxmoney has a positive impact on financial inclusion, financial competencies and mental health of its customers

	Methodology	Results
?	Qualitative and quantitative survey of existing customers using an online questionnaire	<ul> <li>93% of borrowers meet individual goals associated with the loan.</li> <li>71% of borrowers think that auxmoney would be there for them in</li> </ul>
	Loans within <b>Fortuna 2021, 2022-1, 2023-1, 2024-1</b> <sup>1</sup>	65% of borrowers state an improved financial management.
ŢŹ	Customers fulfil at least one Social Bond criterion	<ul> <li>62% of borrowers felt a reduced financial stress level.</li> <li>55% of borrowers state an increased level of financial independence.</li> </ul>
	Survey between 9th - 22nd October 2024	<ul> <li>54% of borrowers benefited from an improved decision-making ability.</li> <li>52% of borrowers state they felt locked out of financial system.</li> </ul>
උප	<ul> <li>We split the customer pool in two equal groups:</li> <li>One receiving identical questions to last year for traceability</li> <li>One receiving entirely new questions</li> </ul>	<ul> <li>of borrowers state that their confidence level has increased.</li> <li>of borrowers think that their credit score determined by credit agencies influenced their access to loans negatively.</li> </ul>
$\bigcirc$	<b>Customers were approached</b> with online survey, resulting in a total of <b>900 complete, viable responses</b>	49% of borrowers requested a loan at a "classic" financial institution but were either rejected or received an unattractive offer.



## 2. Social Bond Framework

### **Social Bond Framework (1/3):** Fostering financial inclusion

auxmoney provides consumers that are underserved by traditional lenders with access to credit. Among others, auxmoney serves segments of borrowers that banks are unwilling or unable to underwrite (e.g., due to inadequate scoring models, high capital requirements and/or costly and cumbersome legacy-processes).

The lending activities constitute Eligible Social Projects and are aligned with the ICMA Social Bond Principles (2023 edition). They contribute to the achievement of the United Nations Sustainable Development Goals: #8 ("Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all"), #9 ("Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation") and #10 ("Reduce inequality within and among countries").

To reflect changes in the market and in the ICMA Social Bond Principles, auxmoney has updated its Social Bond Framework (SBF) already twice this in 2024, in January and September respectively. Through these updates, auxmoney's SBF keeps pace with the most recent developments and ensures high quality of its Social Bonds issuances.

auxmoney appointed the independent second-party opinion (SPO) provider, Sustainable Fitch Limited (Sustainable Fitch), to review the framework and verify its alignment with the ICMA Social Bond Principles 2023. After the completion of the SPO in September 2024, Sustainable Fitch considered the bonds issued under the framework as aligned with the four core pillars of the ICMA Social Bonds Principles 2023. The Social Bond Framework's alignment was evaluated as "Good". Furthermore, three out of five pillars were evaluated as "Excellent", namely "Use of Proceeds – Other information", "Evaluation and Selection" and "Management of Proceeds".



## **Social Bond Framework (2/3): Methodology**

auxmoney has developed its Social Bond Framework under which the issuer, a special purpose vehicle (SPV), will be able to issue Social Bond transactions to finance its purchase of consumer loans

Define	Select	Monitor	Report	Verify	
Use of proceeds	Project Evaluation and Selection	Management of Proceeds	Reporting	External Review	
Net proceeds will be used to finance or refinance, in whole or in part, new or existing Eligible Projects that meet the defined criteria in the framework	Evaluation & selection process at auxmoney guarantees that the proceeds of a Social Bond issued under a pre-defined framework will be used to finance consumer	auxmoney commits to track the allocation of net proceeds from Social Bonds and disclose those allocations in its Social Bond report	Information related to the allocation and impact of net proceeds will be published at least annually or in case of material changes	auxmoney regularly appoints independent Second Party Opinion (SPO) providers to verify the alignment with Soci Bond Principles. auxmoney wa	
<ul> <li>Those customers that are underserved due to legacy underwriting models (e.g., models that put too much weight on traditional KPIs such as the credit bureau score)</li> <li>Those customers that fall into an inherently underserved group (e.g., occupation with irregular income).</li> </ul>	<ul> <li>Ioans for underserved borrowers</li> <li>Objective of helping the underserved population in Germany to get access to financing and build up credit/re-payment history is ensured</li> <li>A dedicated committee consisting of key representatives from Senior Management, Risk, Funding, Legal/Compliance meets semi- annually</li> </ul>	<ul> <li>Eligible Social Assets will be defined at the moment of inclusion in the portfolio backing the ABS to ensure the Note Classes labelled Social are fully backed by Eligible Social Assets</li> <li>Net proceeds of issuance will be allocated at closing to fund Eligible Social Assets</li> <li>As proceeds of the ABS are used to finance eligible Social Assets which already exist, it is ruled out that there will be temporarily unallocated proceeds</li> </ul>	<ul> <li>The Social Bond Report will contain at least the following sections: <ul> <li>Allocation reporting</li> <li>Impact reporting</li> </ul> </li> <li>The Social Bond Report will be updated at least annually or more regularly as required for potential future transactions financing replenishing portfolios and will be made available on the investor portal</li> </ul>	<ul> <li>subject to three independent SPO's by different providers to attest the Social Bond Framework</li> <li>First SPO by ISS Corporate Solutions, Inc. ("ICS") on 20<sup>th</sup> September 2021</li> <li>Second SPO by Sustainable Fitch Ltd. ("Sustainable Fitch") on 8<sup>th</sup> of January 2024</li> <li>Third and most recent SPO by Sustainable Fitch Ltd. ("Sustainable Fitch") on 2<sup>nd</sup> September 2024</li> </ul>	

### Social Bond Framework (3/3): Overview of Social Bonds (Fortuna 2021, 2022-1, 2023-1, 2024-1 and 2024-2)

	Fortuna 2021	Fortuna 2022-1	Fortuna 2023-1	Fortuna 2024-1	Fortuna 2024-2			
Originator		auxmo	ney Investments Lir	nited				
Asset Class		Consumer loans						
Transaction Type		Public ABS						
Jurisdiction			Germany					
Transaction Name	Loan Consumer Loan Consumer Lo		Fortuna Consumer Loan ABS 2023-1 DAC	Fortuna Consumer Loan ABS 2024-1 DAC	Fortuna Consumer Loan ABS 2024-2 DAC			
Deal size	€250m	€225m	€350m	€500m	€500m			
Date of issuance	7 <sup>th</sup> October 2021	25 <sup>th</sup> May 2022	2 <sup>nd</sup> March 2023	7 <sup>th</sup> February 2024	8 <sup>th</sup> October 2024			
Final SVI- Verification Report	Fortuna 2021 has been terminated in	Final Verification Report 2022	Final Verification Report 2023	Final Verification Report 2024-1	Final Verification Report 2024-2			
Final Prospectus	January 2024 nal Prospectus		Final Prospectus 2023	Final Prospectus 2024-1	Final Prospectus 2024-2			
Fitch Rating (ESG Relevance)		ESG RELEVANCE	2 3 4	5				

#### Our awards



**Securitization Awards** 

auxmoney's outstanding securitisations have been recognised by several awards so far:

- "Most Innovative Securitization Deal of the Year" for Fortuna 2021 by GlobalCapital
- "ESG Securitisation of the Year Award" for Fortuna 2022 by Structured Credit Investor



auxmoney has received various company awards for efforts to increase financial inclusion:

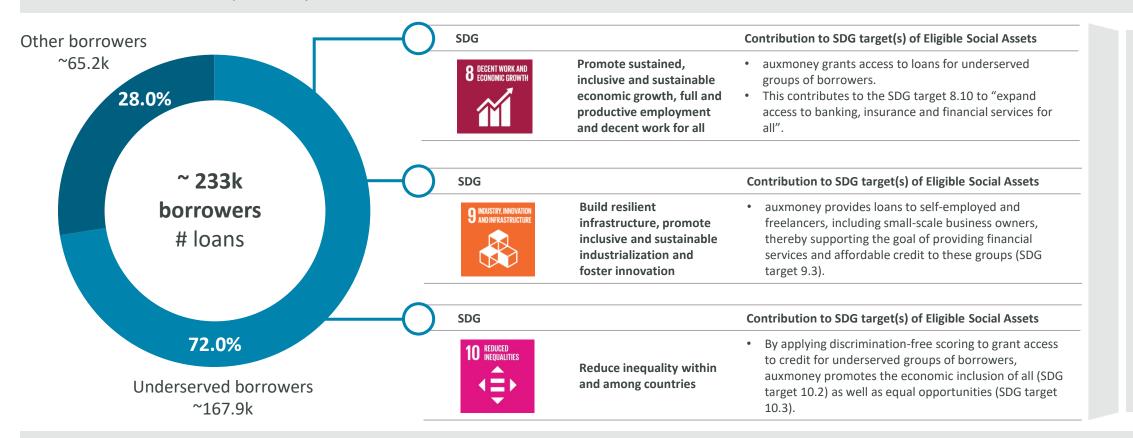
- "FinTech of the Year" award from Payment & Banking
- "FinTech Provider of the Year 2024" award from GlobalCapital
- "Global FinTech Award" in the category Financial Services from FinTech Magazine



# 3. Allocation Report

## Use of proceeds (Fortuna 2021, 2022-1, 2023-1, 2024-1 and 2024-2)

auxmoney has selected projects that meet Eligibility Criteria regarding certain Sustainable Development Goals (SDG 8, SDG 9, SDG 10), as identified in auxmoney's Social Bond Framework. Allocation of proceeds by SDG has been as follows:



Eligible projects include consumer loans to underserved borrowers. Two different forms of underserved customers can be distinguished:

• Those customers that fall into an inherently underserved group (e.g., occupation with irregular income).

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• Those customers that are underserved due to legacy underwriting models (e.g., models that put too much weight on traditional KPIs such as the credit bureau score)

## Breakdowns of loans (Fortuna 2021, 2022-1, 2023-1, 2024-1 and 2024-2)

## Underserved segments of Fortuna 2021, 2022-1, 2023-1, 2024-1 and 2024-2 (as of October 31<sup>st</sup> and as of date of issuance)

Share of underserved borrowers complying with Social Bond criteria

	Fortuna 2021	Fortuna 2022-1 As of 31st Oct 2024		Fortuna 2023-1 As of 31 <sup>st</sup> Oct 2024		Fortuna 2024-1 As of 31 <sup>st</sup> Oct 2024		Fortuna 2024-2 As of 31 <sup>st</sup> Oct 2024		Fortuna 2022-1, 2023-1, 2024-1 and 2024-2 As of 31 <sup>st</sup> Oct 2024		Fortuna 2021, 2022-1, 2023-1, 2024-1 and 2024-2 As of date of issuance	
	As of 31st Oct 2024												
		In %	In # loans	In %	In # loans	In %	In # loans	In %	In # loans	In %	In # loans	In %	In # loans
Total													
At least one criterion		77.7%	5,750	71.9%	24,926	69.6%	48,185	74.6%	49,628	72.2%	128,489	72.0%	167,924
Underserved due to customer group													
Self-employed, freelancers and entrepreneurs		8.9%	657	9.1%	3,168	7.7%	4,926	6.7%	4,435	7.4%	13,186	6.8%	15,935
Employment in probation or fixed term employment		5.5%	406	6.4%	2,227	7.6%	5,266	8.1%	5,408	7.5%	13,307	7.2%	16,732
Non-Germans	Fortuna 2021 has	10.2%	756	9.4%	3,242	8.5%	5,896	9.0%	5,994	8.9%	15,888	8.7%	20,167
Pensioners	nsioners been terminated in January 2024		647	6.6%	2,297	5.3%	3,650	5.7%	3,767	5.8%	10,361	6.5%	15,028
Elderly people (>=65 years)		4.5%	332	3.9%	1,334	3.0%	2,089	3.0%	2,004	3.2%	5,759	2.7%	6,349
Young people (<=25 years)		11.0%	814	10.9%	3,779	12.0%	8,312	12.4%	8,215	11.9%	21,120	10.1%	23,630
Students and trainees		5.9%	437	4.2%	1,467	3.5%	2,453	3.5%	2,337	3.8%	6,694	4.6%	10,685
Underserved due to traditional underwriting models													
Net household income below €1,700 per month <sup>2</sup>		29.4%	2,172	19.3%	6,682	13.2%	9,147	18.1%	12,030	16.9%	30,031	17.3%	40,336
Low Credit Bureau score (i.e. SCHUFA E or lower)		49.5%	3,660	47.9%	16,608	49.0%	33,939	50.0%	33,263	49.2%	87,470	49.9%	116,242

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Note: Some borrowers fulfill more than one criteria; 2Note: From September 2024 (effectively from Fortuna 2024-2) onwards auxmoney has increased its definition of "low income" from below €1,500 net household income per month to below €1,700, reflecting the decrease in purchasing power. Consult latest Social Bond Framework for details – <u>link</u>.



## 4. Impact Report

**Customer Lending Survey** 

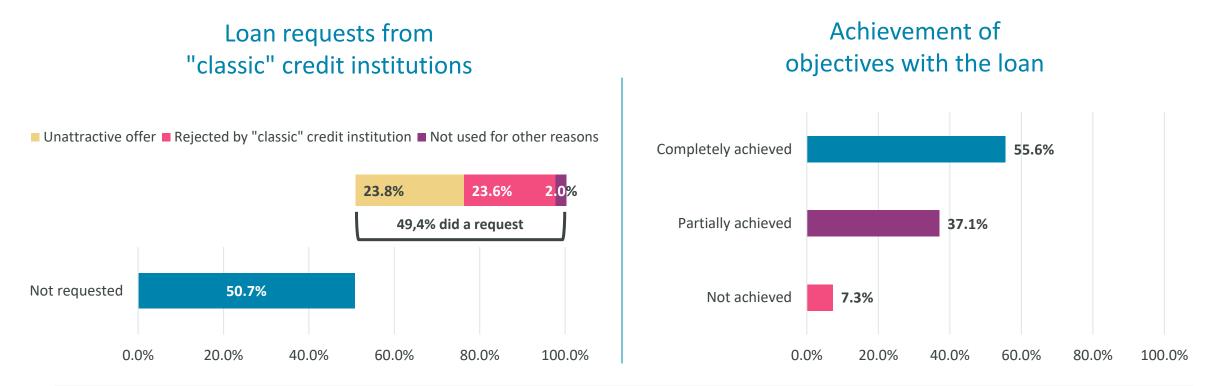
## Financial inclusion (1/2)

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#### Borrowers are inadequately served by credit institutions, but able to meet individual goals through auxmoney loan

Other loan requests of borrowers before the auxmoney loan & achievement of goals by means of loan



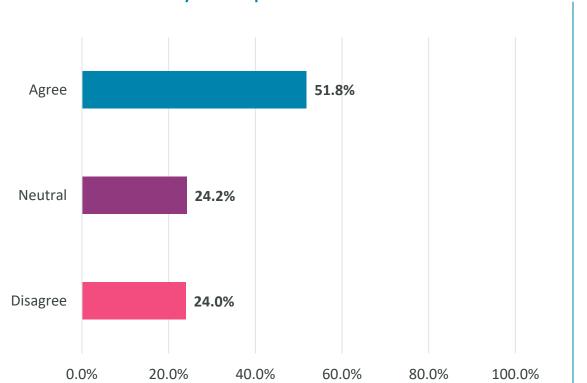
More than one in five borrowers would demonstrably not have been able to access capital without auxmoney. A further ~24% would only have been able to borrow under significantly worse conditions. Many more borrowers did not ask for alternative offers. ~93% of borrowers were able to at least partially achieve their targets, thereof ~56% were able to completely achieve their targets.

## Financial inclusion (2/2)



#### Borrowers mostly felt locked out of the financial system and negatively influenced by their credit scores

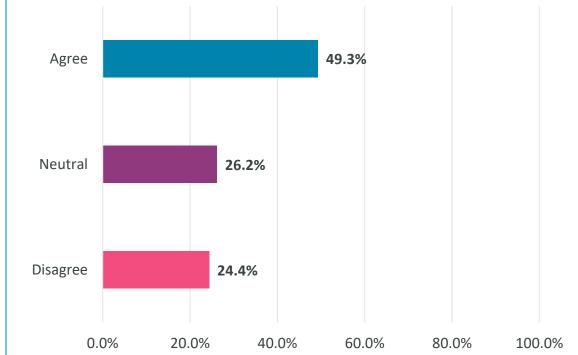
Access to loans before the auxmoney loan & perceived influence of credit scores on access to loans for borrowers



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## Exclusion from the financial system prior to loan

## Influence of credit scores on access to loans perceived negatively

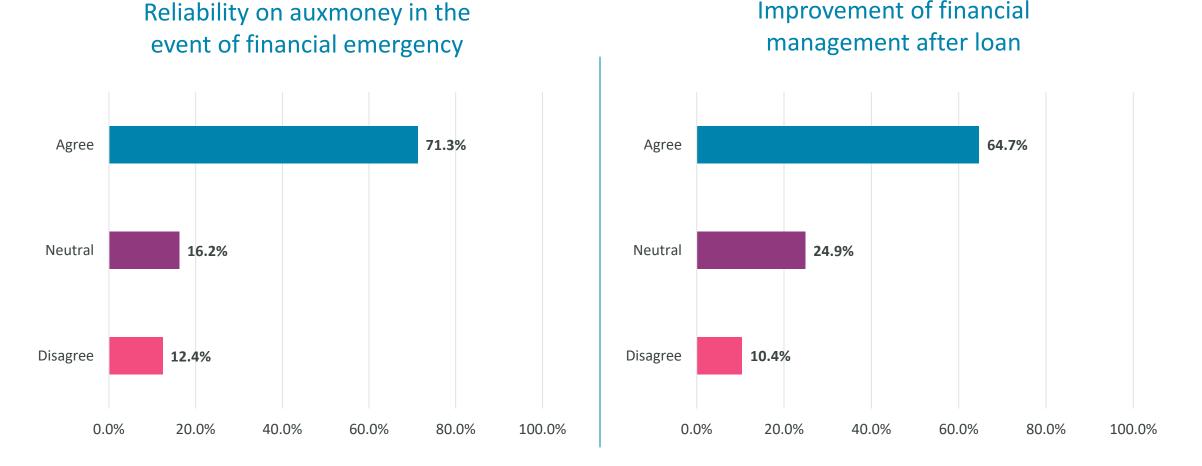


## **Financial emergencies and competencies**



auxmoney is widely trusted in case of financial emergencies and helps to improve borrower's financial management

Perceived reliability of auxmoney in case of a personal financial emergency & influence of loans on the financial management of borrowers



15

X

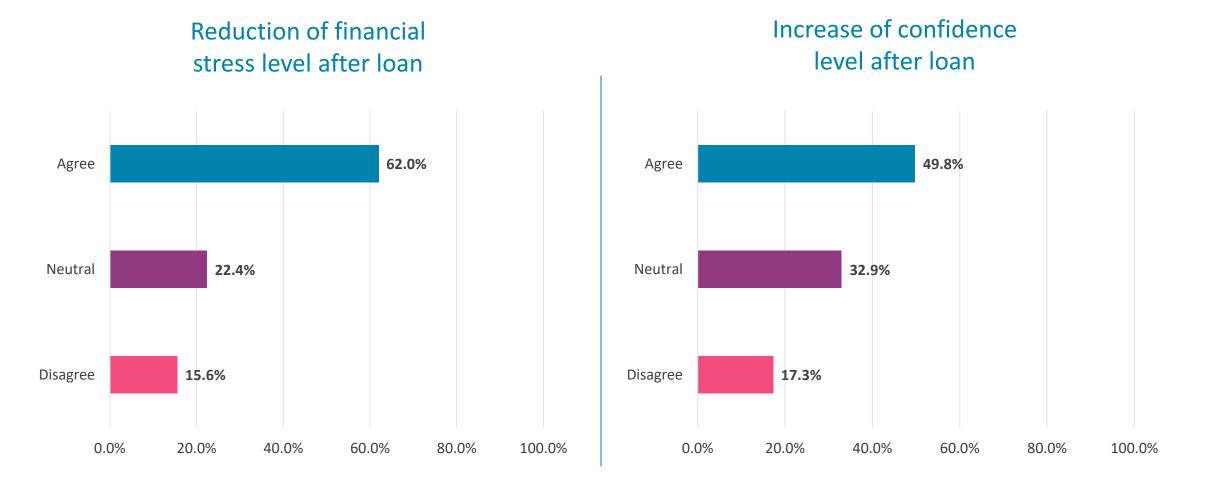
### Mental health impacts on borrowers (1/2)



#### auxmoney helps to reduce the financial stress level and increase the confidence level of the majority of borrowers

Influence of the auxmoney loan on financial stress level & confidence level of borrowers

16

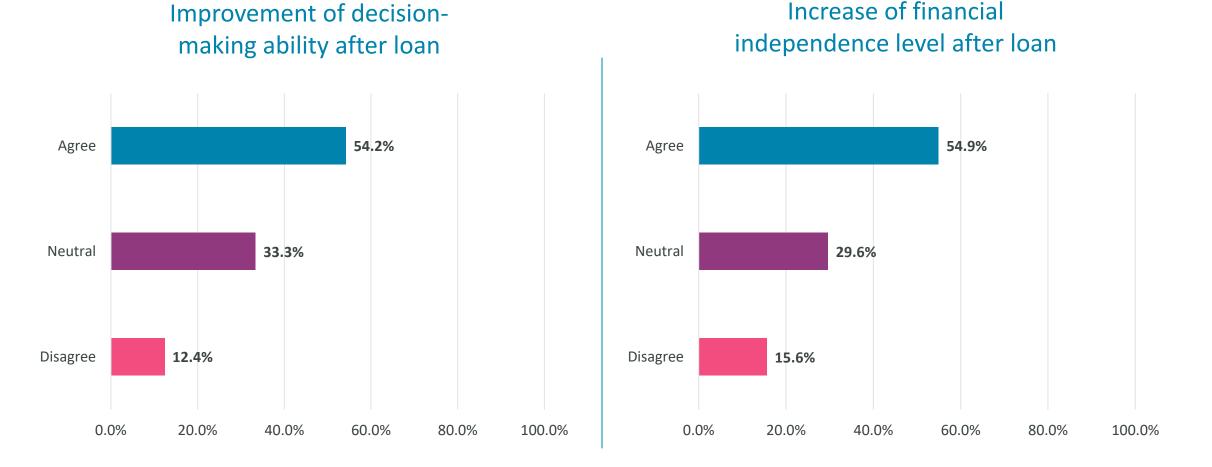


## Mental health impacts on borrowers (2/2)



#### auxmoney helps to improve the decision-making ability and increase the financial independence of most borrowers

Influence of the auxmoney loan on decision-making ability & level of financial independence of borrowers



X



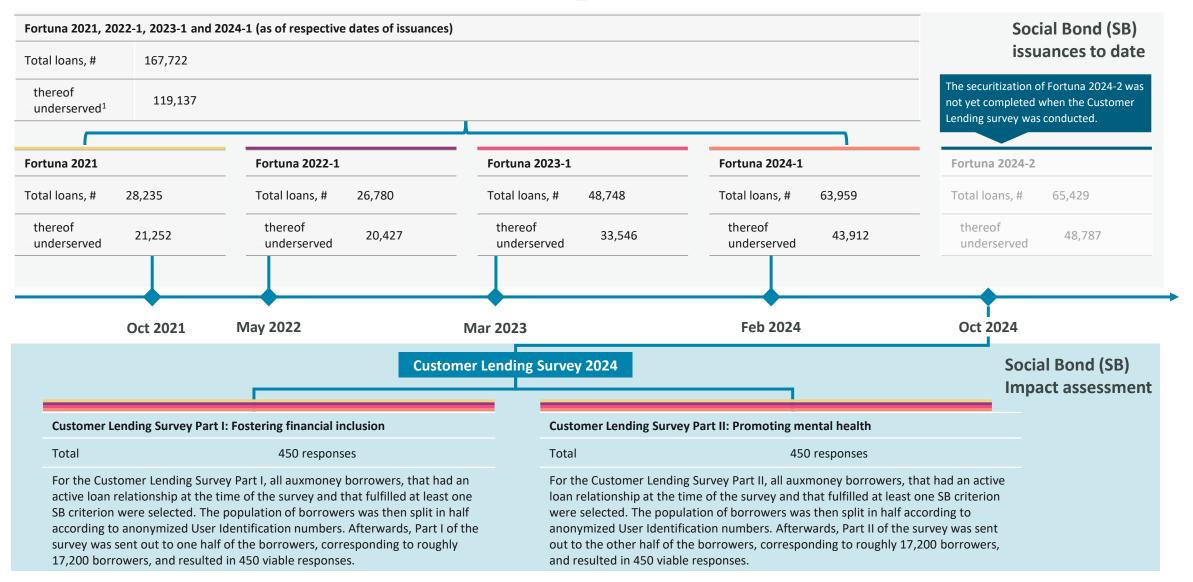
# 5. Appendix

Methodology & Survey Questionnaires



## 5a. Methodology

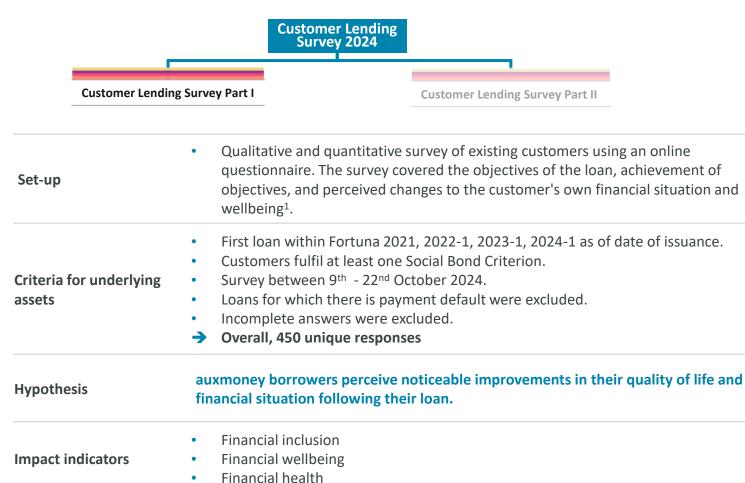
### **Data basis for Social Bond impact assessment**



 $\mathbf{X}$ 

Source: Number of loans as on the issuance date for Fortuna 2021, Fortuna 2022-1, Fortuna 2023-1, Fortuna 2024-1 and 2024-2. Number of underserved borrowers (one-to-one relationship between borrower and loan) where the borrowers meet at least one Social Bond criterion

### **Customer Lending Survey Part I: Methodology**



Note: Survey questions in Customer Lending Survey (CLS) Part I are identical to CLS 2023 (for traceability) and displayed in the hereby report partially (to avoid repetition). Upon request full analysis of all CLS Part I questions can be provided



### **Customer Lending Survey Part II: Methodology**



Set-up	<ul> <li>Qualitative and quantitative survey of existing customers using an online questionnaire. The survey covered the access to loans, perceived influence of credit scores, financial emergencies, and perceived changes to the customer's financial management and mental health.</li> </ul>
Criteria for underlying assets	<ul> <li>First loan within Fortuna 2021, 2022-1, 2023-1, 2024-1 as of date of issuance.</li> <li>Customers fulfil at least one Social Bond Criterion.</li> <li>Survey between 9<sup>th</sup> - 22<sup>nd</sup> October 2024.</li> <li>Loans for which there is payment default were excluded.</li> <li>Incomplete answers were excluded.</li> <li>Overall, 450 unique responses</li> </ul>

auxmoney borrowers perceive noticeable improvements in their access to loans, financial competencies, as well as in their mental health following their loan.

Access to loans

Impact indicators

**Hypothesis** 

Financial competenciesMental health





5b. Customer Lending Survey Part I: Fostering financial inclusion – Questionnaire

## **Customer Lending Survey Part I: Questionnaire Design (1/5)**

#### Question 1 - Wellbeing

#### Question 2 – Loan purpose



**Question**: What impact does/has this loan had on your wellbeing?



**Methodology**: Single select, fixed order



scale

possibilities /

Response

It has grown a lot

It has grown a little

None, it has remained the same

It has deteriorated a little

It has deteriorated a lot



Question: What did you need this loan for?



Methodology: Open ended

- scale **Business startup** 
  - Car / Motorcycle
  - Electric vehicle
  - Education financing
  - Debt rescheduling / Loan redemption
  - Renovation / Modernization / Relocation
  - Energetic renovation
  - Vacation

Response possibilities /

Other (specified in comment field; keyword is sufficient)

## **Customer Lending Survey Part I: Questionnaire Design (2/5)**

#### Question 3 – Loan applications



**Question**: Had you already applied for a loan for the above purpose elsewhere before you came to auxmoney?



Methodology: Single select, fixed order



• Yes, but I was rejected

- Yes, but I did not like the offer
- No

Response possibilities / scale

• Other (specified in comment field)

#### Question 4 – Loan achievements



**Question**: Did you achieve what you wanted with this loan?



100

Methodology: Single select, fixed order



Yes, absolutely

Yes, but only partially

No

## **Customer Lending Survey Part I: Questionnaire Design (3/5)**

#### Question 5 – Self-Employment

#### Question 6 – Business effect



**Question**: Are you self-employed and did you take out this loan for your business?



Methodology: Single select, fixed order



• Yes

possibilities / scale

Response

- No
- If the answer is "No", question No. 6 is being skipped



**Question**: How did the loan affect your business?



Methodology: Single select, fixed order



possibilities /

Response

My company has become stronger

Not at all, my company has remained the same

My company has become weaker

Other (specified in comment field)

## **Customer Lending Survey Part I: Questionnaire Design (4/5)**

#### Question 7 – Unforeseen problems



**Question**: How did the loan affect your ability to deal with unforeseen financial problems?



**Methodology**: Single select, fixed order



scale

possibilities /

Response

It has improved a little

It has improved a lot

- It has remained the same
- It has worsened a little
- It has worsened a lot





Question: How has your ability to save changed since you received the loan?



**Methodology**: Single select, fixed order





It has remained the same

## **Customer Lending Survey Part I: Questionnaire Design (5/5)**

#### Question 9 – Quality of life



**Question**: What impact has this loan had on your quality of life?



Methodology: Single select, fixed order





- It has improved a lot
  - It has improved a little
  - It has remained the same
  - It has worsened a little
- It has worsened a lot





**Question**: What story/anecdote can you share with us that describes the impact of the auxmoney loan on your life?



Methodology: Open ended

Response possibilities / scale



5c. Customer Lending Survey Part II: Promoting mental health -Questionnaire

## **Customer Lending Survey Part II: Questionnaire Design (1/5)**

#### Statement 1 – Access to loans



**Statement**: I felt locked out of the financial system before my auxmoney loan because I did not have access to loans in the way I wanted.





I strongly agree	
l agree	
Neutral	
I disagree	
I strongly disagree	

**Methodology**: Single select, fixed order

#### Statement 2 – Access to loans



**Statement**: I think that my credit score determined by relevant credit agencies (e.g. Schufa) influenced my access to loans negatively.





## **Customer Lending Survey Part II: Questionnaire Design (2/5)**

#### Statement 3 – Financial emergency



**Statement**: I believe that auxmoney would be there for me in case of a financial emergency.



Methodology: Single select, fixed order



possibilities / scale

Response

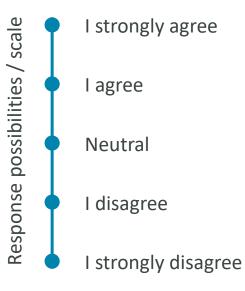
ſ	I strongly agree
•	l agree
•	Neutral
•	I disagree
	I strongly disagree

#### Statement 4 – Financial management



**Statement**: My financial management has overall improved after I received a loan from auxmoney.





## **Customer Lending Survey Part II: Questionnaire Design (3/5)**

#### Statement 5 – Financial stress level



**Statement**: My financial stress level has overall decreased after I received a loan from auxmoney.







scale	•	I strongly agree
	•	l agree
possibilities	•	Neutral
Response p	•	I disagree
Resp		I strongly disagree

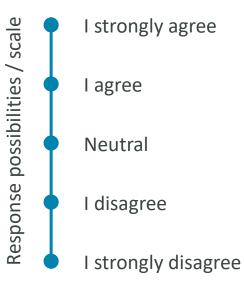
#### Statement 6 – Confidence level



Statement: My confidence level has overall increased after I received a loan from auxmoney.



-



## **Customer Lending Survey Part II: Questionnaire Design (4/5)**

#### Statement 7 – Decision-making



**Statement**: My financial decision-making ability has overall improved after I received a loan from auxmoney.







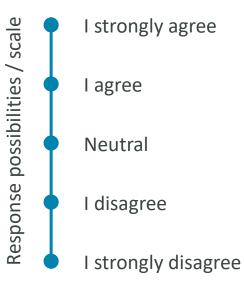
scale	•	I strongly agree
	•	l agree
possibilities	•	Neutral
Response p		I disagree
Resp		I strongly disagree

#### Statement 8 – Financial independence



**Statement**: My level of financial independence has overall increased after I received a loan from auxmoney.





## **Customer Lending Survey Part II: Questionnaire Design (5/5)**

#### Question 9 – Loan purpose



Question: What did you need this loan for?



Methodology: Open ended



Response possibilities / scale

- Business startup
- Car / Motorcycle
- Electric vehicle
- Education financing
- Debt rescheduling / Loan redemption
- Renovation / Modernization / Relocation
- Energetic renovation
- Vacation
- Other (specified in comment field;
- keyword is sufficient)





**Question**: What story/anecdote can you share with us that describes the impact of the auxmoney loan on your life?



Methodology: Open ended

Response possibilities / scale

None: Free text input

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